Debit Card Fraud Alerts Are Changing

Malaga Bank is enhancing how we contact you about potentially suspicious debit card transactions.

If a debit card transaction is flagged for possible fraud, you may receive a text message asking you to verify the transaction.

Text notifications will be sent in **real time** when a transaction is flagged, allowing you to promptly verify your purchase. Simply respond to the text as instructed. If you confirm the transaction is yours, you'll receive a follow-up message asking you to try the transaction again. If you indicate that you did not make the transaction, you'll be provided a phone number to contact for assistance, and a restriction will be placed on your card to help protect your account.

If you don't respond to the text within 15 minutes—or if we don't have a text-enabled number on file—the system will attempt to reach you by phone.

Please make sure Malaga Bank has your current phone number on file so we can reach you promptly when needed.

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