



Frequently asked questions and information for your Malaga Mobile Online Banking App Card Control & Alerts

What are Card Controls?

Control how and where your Debit Card or Business Debit Cards are used. You can enable or disable your debit card for use, restrict it to specific types of Merchants or Transaction types, and set Transaction Limits.

How does it work?

Use the Card Settings for Transaction and Alert Management. Merchant and Transaction settings include specific categories of merchants, such as restaurants and department stores. You can define which transactions are allowed or blocked, and choose which alerts you receive.

Set Card limits for single transactions and monthly limits. You can set up a monthly spending limit to enforce or simply to alert you if the transaction is more than the limit you set for your Debit Card.

Changes made in Card Controls are effective immediately.

I've misplaced my card but I don't want to cancel it.

You can disable your card until you've located it. To disable your card, open your Malaga Mobile App and select Card Control. Select the Disable Card button and simply turn the card selection to off. If you find your card, you can easily enable the card to use for transactions.

If I disable my card, are all transactions stopped?

All new transactions will be declined while your card is disabled. However recurring purchases that you have established will be approved.

Who should I contact if I have questions regarding Card Controls or to Report Fraud?

Contact Customer Service at **1-888-562-5242** or 310-375-9000.

Mobile Banking with Malaga Bank is safe and secure. Speak to a Customer Service Representative today for more information.

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